

New Delhi / 30<sup>th</sup> Jan 2016  
Ref. 92/ MDPF/PC/ KSA/01

To  
**His highness King Salman bin Abdul Aziz Al Saud**  
The Custodian of the Two Holy Mosques  
Kingdom of Saudi Arabia  
Riyadh

Your Majesty, Assalam-u-alaikum wa rahmatullahe wa barkatahu

Subject: Inconvenience and problems faced by common Hajis during their arrival & departure at the airport and stay at Minah particularly.

With all humility, respect and reverence I gather courage and venture to draw your kind attention to the above mentioned subject.

The stay at the airport for 8 to 10 hours before proceeding to the place of stay and returning from there to the airport after the pilgrimage, in a very sultry weather, proves very torturous because of lack of any kind of facility there.

Similarly no proper transport is available for the Kabah **for Tawaf-e-Ziyarat** from the place of stay and that too in very hot conditions of weather.

The sanitary conditions of the private hotels at Makkah and Madinah are deplorable. Our complaints are rebutted with the answer that the cleaning of the rooms and toilets is done **only twice in a week as per Government circular**, an excuse which certainly no sensible person can approve of.

A majority of Hajis, other than the VIPs, get discriminatory treatment at Minah on the occasion of Haj pilgrimage. The food and water available there is hazardous for health. The arrangements for their lodging there and the bathrooms are so designed as it becomes **very difficult for them to remain properly abluted**. The state of remaining abluted and hospitality are the most vital identities of Muslims. These conditions lead to various kind of infections resulting in serious kinds of ailments.

The extraordinary increase in the cost of essential consumables there is an unbearable surprise for the Hajjis. **The increase in the air fares**, initiated by the Saudi Airline followed by other Airlines seems to be quite unfair.

The quota of Zam Zam for the Hajjis, returning to their homes is also not understandable because one can secure **its greater quantity by offering extra money un officially.**

It appears that the congregation of Ummat-e-Muslima there on the occasion of sacred Haj pilgrimage is becoming more a hub of tourism industry than a religious obligation.

A Haji should not be taken as recipient of charity (Miskeen) and if some really belong to that category, they deserve more care attention and concessions.

We all (Ummat e Muslima) look up to , your majesty , as our spiritual and religious deliverer and have the greatest regard for you, you being the custodian of the House of Almighty Allah, The Baitul Haram. We believe that your majesty has the greatest concern for our well being. It is this faith in you, your majesty that has given me the courage to acquaint your majesty with our problems.

It would be my greatest honour and blessing if I ever get an opportunity to have a personal audience with your majesty to discuss these problems and their solution.

The undersigned may be excused and pardoned in the name of ALLAH for any ' Sharai' transgression in this letter.

Kind regards

**Mohammad T Kaifi**  
Founder & Secretary General